

# ML Healthcare

**“We enable attorneys to concentrate on their injured clients’ legal issues, while we deal with their healthcare.”**



**YOUR CLIENT IS ALREADY INJURED. DO YOU WANT THEIR LACK OF MEDICAL TREATMENT TO INJURE YOUR CASE TOO?** Your clients deserve superior medical treatment. But a client without the care they need can also be detrimental to your case too.

At ML Healthcare, we've built a network of excellent healthcare providers of Orthopedists and Diagnostic Centers, Pain Management and Physical Therapy, Hospitals and Surgical Centers. A network built for handling medical care for all types of injuries. A network that knows it will receive prompt payment from us. And we can coordinate the full lifecycle of treatment for your clients.

In addition, our online services allow you to submit a complete case application, enabling you to receive a quick answer, often within 24 hours.

We choose our relationships, both attorneys and healthcare providers, very carefully. For you, the result is that you can concentrate on the legal aspects of the case, rather than the medical ones.

**We bring together the critical elements to benefit healthcare providers, attorneys, and their injured clients.**

A carefully selected network of superior healthcare providers.

Attorneys skilled at providing diligent representation for injured clients.

**ML**  
Healthcare

Uninsured or underinsured individuals needing treatment for their injuries.

ML Healthcare gives attorneys and their injured clients access to a network of skilled healthcare providers. In turn, we enable those providers to treat more patients and realize additional revenue without taking on unnecessary risk.

At ML Healthcare, we understand that clients with little or no health insurance coverage can be burdened by the challenge of finding treatment when they are injured by the negligence of others. By bridging the gap between attorneys, their clients and healthcare providers, we empower those clients in their attempt to return to their pre-injury health status.

The core of our business is to provide necessary healthcare services to clients involved in general injury, workers comp claims, and most other injuries resulting from negligence. To achieve this, we have developed an extensive provider network in the areas we serve, providing a wide range of healthcare support.

To get started, if you are an attorney and have a client who needs healthcare, please visit [www.mlhealthcare.com](http://www.mlhealthcare.com) today. Here, you can submit your preliminary information and get registered with our online system!

**ML**  
Healthcare

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**1. INTAKE –**

Attorney submits MLH Attorney Questionnaire, along with incident report, ER/previous medical records and Certificate/Affidavit of Coverage to ML Healthcare (MLH). Please submit all requested items listed above, as it will expedite the review process.

**2. REVIEW –**

Once MLH has received the above documents, we will review the case to determine if case fits MLH underwriting criteria.

**3. CONTACT –**

Director of Legal Operations will call attorney to discuss the case; if MLH agrees to fund the case, attorney will receive MLH's lien agreement, also known as the Distribution Agreement from [intake@mlhealthcare.com](mailto:intake@mlhealthcare.com).

**4. LIEN DOCUMENT –**

Once attorney and client sign and return the executed lien agreement, MLH will send over authorization and patient's information to a preferred doctor based on patient's needs and location.

**5. CASE MANAGER –**

A case manager will call the client, introduce MLH and herself and give the client her contact information. Client's can contact case manager if he/she has any questions or problems going forward.

**6. AUTHORIZATION –**

Attorney and selected doctor's office will receive a copy of the treatment authorization from [intake@mlhealthcare.com](mailto:intake@mlhealthcare.com). *\*Note: The case manager for your client will be listed on this email.\**

**7. APPOINTMENTS –**

After the case manager forwards over your client's information and medical needs, the Doctor's office will contact the client to schedule his/her first appointment. When notified by the Dr's office, the case manager will relay initial appointment date and any missed, canceled or rescheduled apts to attorney.

**8. TREATMENT –**

Case managers will be coordinating with and taking direction from the Dr.'s office regarding physician's requests for client's treatment.

**9. MEDICAL RECORDS/BILLING SUMMARY –**

***\*Please contact and obtain medical bills and records ONLY from ML Healthcare\****

On behalf of the attorney, MLH will gather all (MLH funded) medical records and bills for the client. Please allow MLH at least a week to gather all records and a billing summary.

Please specify what is needed:

**Demand package** – Has patient reached MMI? Ready for MLH shut down treatment and prepare a demand package? Request a demand package and MLH will forward total amount owed and all bills/records to attorney as soon as possible.

**Status package** – Checking on the case spend? An updated status package will give you a picture of where the client is currently at, regarding treatment and spend.

**10. PAYMENT –** Upon case settlement, please contact ML Healthcare to disburse payments. **Checks should be made payable ONLY to ML Healthcare.**

**SUBMITTING A CASE ONLINE  
TO MLH**

1. Go to [www.mlhealthcare.com](http://www.mlhealthcare.com)
2. If you are registered, log in with your email address and password:
  - a. If you have not registered, you can register online or call 678.680.5632, we will register your name for you and assign a temporary password.
  - b. *If you have been assigned a temporary password*, enter temporary password, create a new password of your choosing and create three security questions.
  - c. If necessary, please feel free to copy your security questions and answers here for your records.

1. Q. \_\_\_\_\_

A. \_\_\_\_\_

2. Q. \_\_\_\_\_

A. \_\_\_\_\_

3. Q. \_\_\_\_\_

A. \_\_\_\_\_

3. Click on “New Lien Application”
4. Enter attorney information, treatment requested, client information, incident details, medical history and defendant/insurance information.
5. Press submit, and mail or fax Accident/Incident report, Certificate/Affidavit of Coverage, ER Records (if any) and any previous medical records applicable to the case.

Email: [Intake@mlhealthcare.com](mailto:Intake@mlhealthcare.com)

Fax to: 678.680.5959



**ML Healthcare Contact Detail:**

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